

### Launching **Micro-Internships at Your Organization**



**Build a Better Talent Pipeline** 

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Create Equitable Access to **Professional Opportunities** 



Campus Recruiting Challenges

### Access

- Difficult to engage students not already planning to apply
- Pools artificially limited by school, major, and GPA



### Assessment

- Initial filters often rely on non-predictive attributes
- Difficult to differentiate good candidates from good hires

### Diversity

- Challenging to overcome preferences of hiring managers
- Training and content drive limited sustainable impact

### Conversion

- Front-loaded expenses before fit is evaluated
- Surprises resulting from transactional process



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## COVID Amplified Challenges

## SAME PLAYBOOKS

## UNENGAGED STUDENTS

INCREASED CYNICISM

### FRUSTRATED MANAGERS

RISKY OUTCOMES

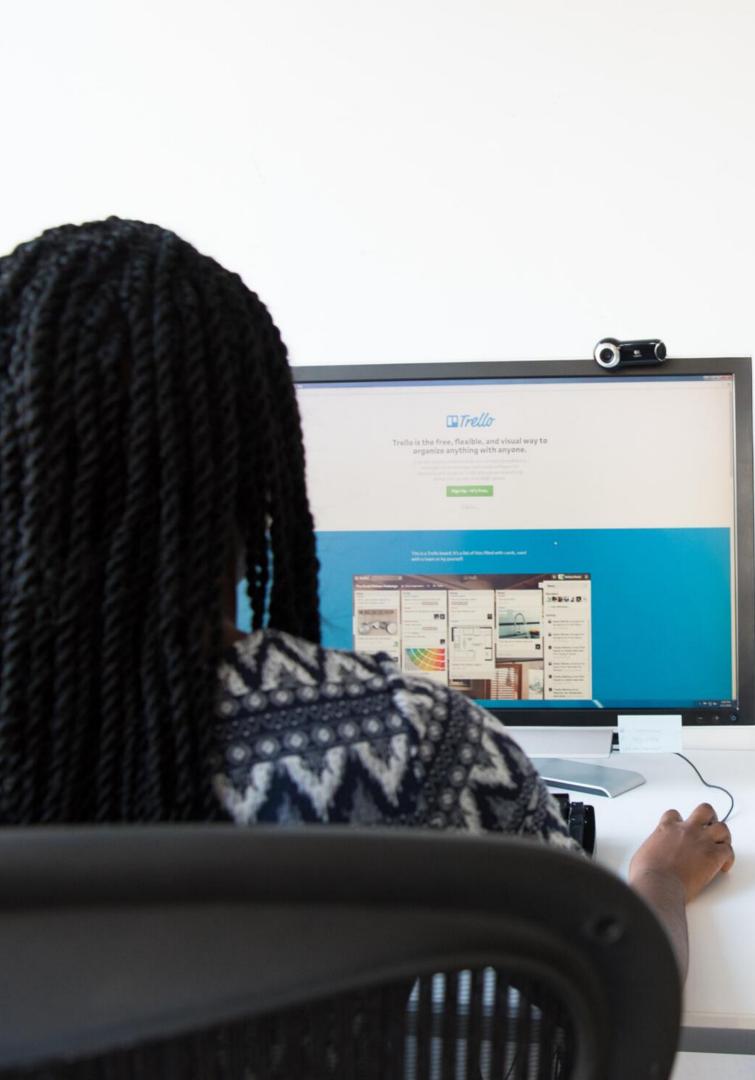


# Experiential Recruiting

Provide opportunities for college students and recent grads to execute real, short-term, professional projects similar to those they would complete as a new hire or during a summer internship.

As these diverse, highly motivated career launchers complete these Micro-Internships on behalf of your existing employees, you can access prospective candidates, assess their skills, build authentic relationships, and make the right hires.





## What is a Micro-Internship

- Short-term: Projects typically range from 10-40 hours in duration.
- **Paid:** The average cost to a company is \$400 (fixed fee, implying \$20/hour).
- **Professional:** Assignments are similar to those given to interns or new hires.
- **Comprehensive:** Projects are used in all industries, across all departments (sales, marketing, HR, finance, etc.), and can take place year-round.
- Valued: Micro-Internships provide busy professionals with additional resources ("We should..." or "I shouldn't..." tasks).
- Flexible: Available year-round as needed, and typically done remote.

Not a replacement for summer internships, co-ops, or full-time hiring.



## Why Experiential Recruiting Works

## (It's a Win-Win-Win)

### Hiring managers value the opportunity

- High quality, on-demand support
- Opportunity to give back (e.g. alma mater, ERGs, etc.)

University recruiters value the outcomes

- Early and broad access
- Time and cost effective
- Better outcomes including conversion, DEI, and retention

### Students value the experience

- Access and opportunity to demonstrate skills
- Explore career paths



## Agenda

- Five Opportunities to Introduce
  - Busy Employees
  - Open Roles
  - Freelance Users
  - Employee / Business Resource Groups (ERGs / BRGs)
  - Champions
- Tactics to Launch
  It's easy
- Expected benefits and impact

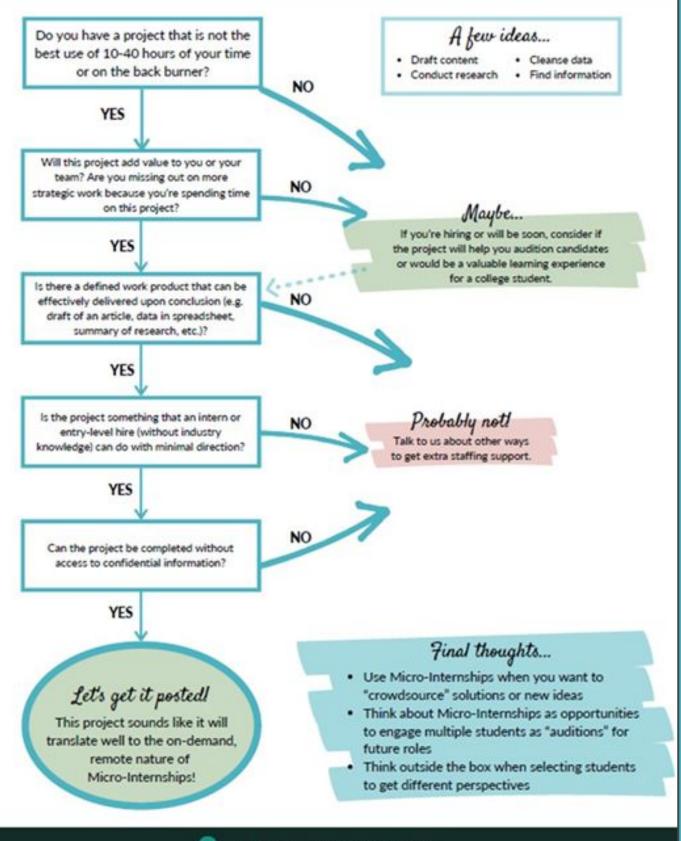


## **Opportunity 1: Busy Employees**

- Positioned as an Employee Perk
- Every professional has "We should..." and "I shouldn't..." projects
- Opportunities for managerial experience for early-career professionals (and demonstrates an investment in them)
- They get the perk, while it supports recruiting and assessment efforts



### Can a Micro-Intern Help?



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## Simple to **Post Projects**

Micro-Internships can be posted on-demand, as needed by professionals.

We suggest posting a Micro-Internship 24 to 48 hours before the manager wants the project to begin.



#### **Wayne Enterprises Micro-Internships**

Wayne Enterprises is proud to introduce a new Micro-Internship program that helps your team manage and fully utilize your interns while they work remotely

Please select from the projects below, or complete the form to learn more about how to get started.

#### **Department Portals**

Find your department below and click through to access department-specific projects!



Sales



**Digital Solutions** 

**Supply Chain** 





Marketing

Merchandising



First Name	Last Name	
Email	Phone number	
Questions or custor	n project request:	
		6
5	Submit Request	





**Human Resources** 



Fina

Sourcing Candidates

ovide a student with a job description and have them identify 25 candidates they think would be good for the position. Once identified, they will provide a brief justification as to why they selected these specific candidates, as well as potential conversation starters you might have for each based on their background and work experience.



#### **Reviewing and Ranking** Resumes

Provide a student with 20 resumes and a job description and have them review each one and rank their top 10 based off their qualifications for the job. Once ranked, the student will provide justification for why they ranked them where they did.



#### **Job Specifications Review**

Let a student review your existing job specifications for ten positions or new roles. The student should research the iob descriptions for similar jobs as used by other companies and identify best practices and ways for us to create or improve our job requirements.



#### Job Board Support and Evaluation

Let a student create and manage postings for five open positions using various job boards. This includes promoting our postings on social media (industry, department, and geographic focused), evaluating effectiveness of various methods, and initial screens of candidate information based upon predefined metrics.



#### **Mystery Shoppin**

Make 20 calls into our customer care call center and ask specific questions around our product offerings and record answers. Complete the same for three of our competitors.



#### **Diversity Best Practices**

Assist in the development of a diversity best practices manual. Identify between 10 and 20 thoughtful articles that highlight the importance of diversity in organizations best practices and challenges when best practices are not implemented. Summarize key points across the articles in a single document



#### Community Relations

Help create and maintain a positive presence with the client's local communities. This may include drafting content for local publications and social media, event planning, and/or strategic outreach.



Data Clean-Up

Cleanse a provided data set including removing duplicates, updating outdated records, and ensuring there is consistent formatting. In addition, ensure data quality by verifying its integrity and ensure its completeness is maintained and/or enhanced.



## **Opportunity 2: Open Roles**

- Teams have the needs
- Projects "unpacked" from roles to showcase key skills
- Access to candidates you might miss (eg recent grads)
- Early engagement of hiring managers ensures alignment, enhances evaluation, etc.



#### **Product Specialist**



Function: Merchandising/Buying Location: United States-Massachusetts Framingham, MAUS

Date posted: 8/12/2020 9:02:58 PM Type: Full-time

Permanent / Contract: Regula

Job number: 1132884

The safety and security of our associates and applicants are our top priorities as we navigate the spread of the Coronavirus (COVID-19) and its impact on our work and personal lives. Consistent with public health guidance, we are promoting social distancing, and following all recommended precautions in our buildings to keep our people healthy including enhanced and more frequent cleaning measures at all our locations. Please note: all of our interviews are being conducted virtually during this time.

Description Position Summary

This position is an integral component of the Sell-Side Merchandising department supporting the Category Merchant. Responsible for assisting merchant in delivering budgeted metrics to drive sales and margin for the company, while offering a unique and optimal customer experience. This role will take direction from buyer in supporting all sell-side responsibilities, includes: executing promotions and other sales driving activities, site and content enhancements, customer experience on the sites, and working with all cross-functional partners.

#### Primary Responsibilities:

- Execution of factics needed to drive search results win their portfolio Execute demand shaping tactics w/in their portfolio (alts, promos, curation)
- · Product training, communication, troubleshooting with sales organization w/in their portfolio
- · Analyze category performance and create suggestions
- Submit SKU details for product marketing

#### Qualifications

- **Required Qualifications:**
- · Bachelor's Degree required · Ability to work independently and execute across m
- · Good verbal and written communication skills nece
- · Leadership mentality
- · Organized, proactive personality, ability to multi-tas

· Support Category Merchant in all aspects of the Sell Side role: responsible for acting as Merchant when needed Execution of tactics needed to deliver category and product page content win their portfolio

#### **Conduct Competitive** Research

#### **Develop Sales** Content

#### **Identify Key Prospect Categories**

**Evaluate Campaign** Performance

## Multiple Projects = Deeper Insights

### Marketing 1:

Conduct research on competitors in the flavored water space, and prepare a summary that outlines relative positioning.

### Marketing 2:

Create a 800-1,200 word article that can be shared on our blog and in other channels that aligns to the positioning of our product.

### **Sales Project**

Identify potential prospects that would be interested in new cold brew offerings and provide summary for rationale.

#### Marketing manager

- Problem solving
- Data analysis

Marketing manager

- Communication
- Empathy

#### Sales manager

AdaptabilityDecision making



### Marketing 3:

Prepare a social media calendar for the coming month to promote our product including tagging of key influencers.

### Marketing 4:

Evaluate the performance of a marketing campaign including reach, response, ROI, and other key metrics, and present suggestions.

### Marketing manager

- Resourcefulness
- Creativity

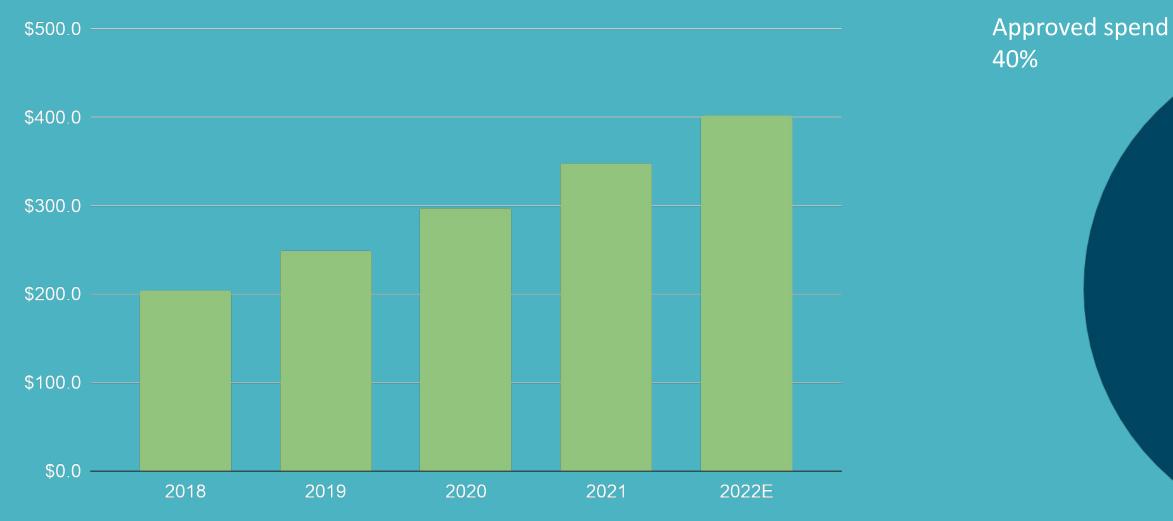
Marketing manager

- Analytical thinking
- Judgement

## **Opportunity 3: Freelance Users**

• Employees are doing it anyway

Size of the Gig Economy (\$ in billions)



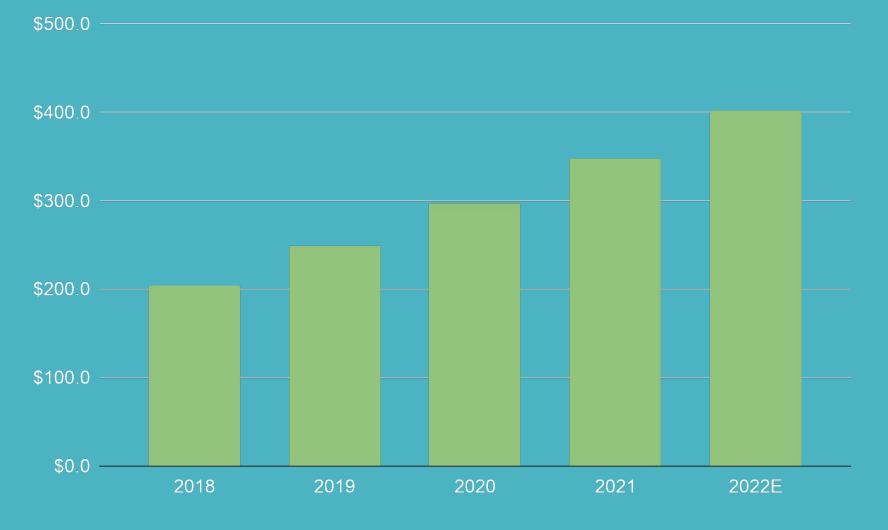


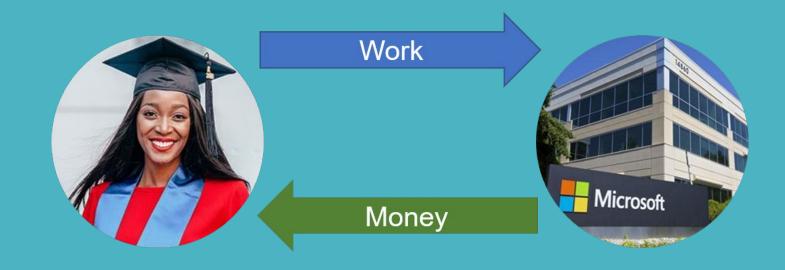
## Rogue Spend \$178 billion Rogue spend 60% Source: Accenture

## **Opportunity 3: Freelance Users**

### • Employees are doing it anyway

Size of the Gig Economy (\$ in billions)







## **Opportunity 3: Freelance Users**

- Employees are doing it anyway
- Enhanced performance of freelancers
- Aligns to recruiting goals
- Protects the company
- No additional budget required





## Opportunity 4: Engage ERGs / BRGs

- Employee benefit and managerial opportunities
- Demonstrates commitment "beyond the t-shirts and banners"
- Authentic mentoring relationships develop
- Enhanced access and conversion
- Budgets may exist (eg canceled events)



## Opportunity 4: Engage ERGs / BRGs

- Employee benefit and managerial opportunities
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USA



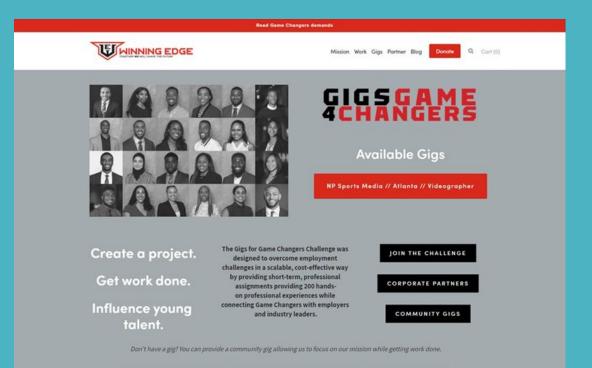






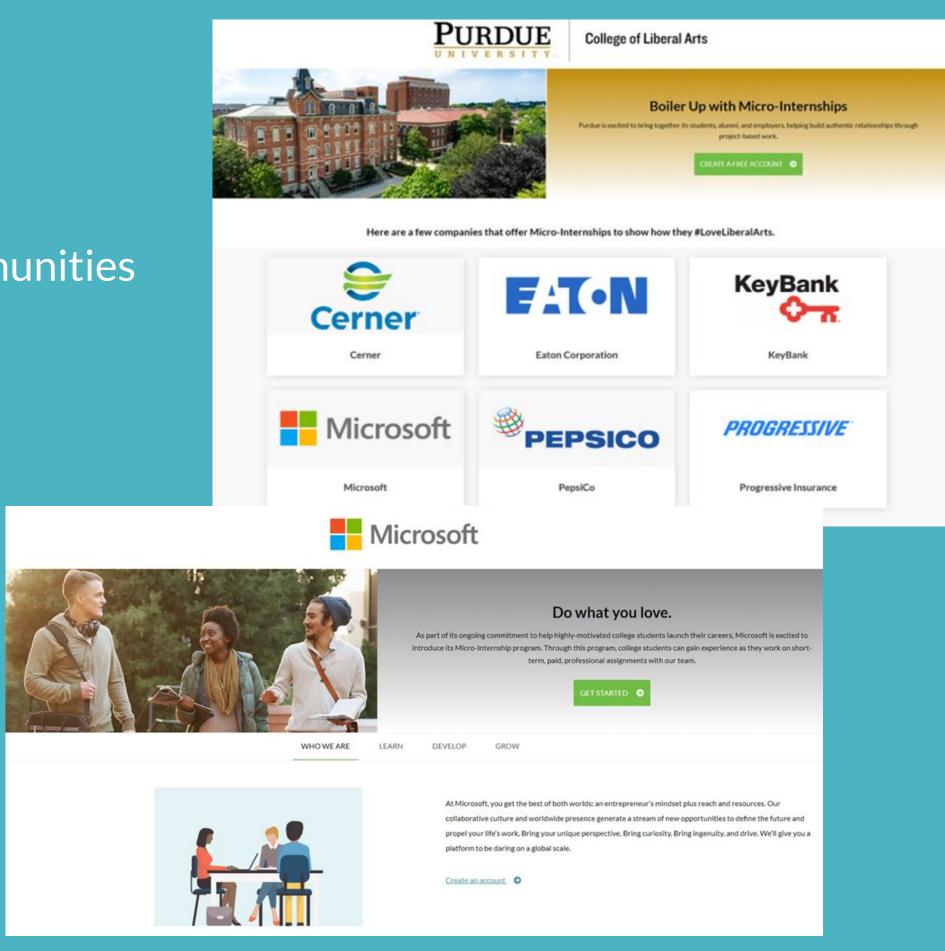


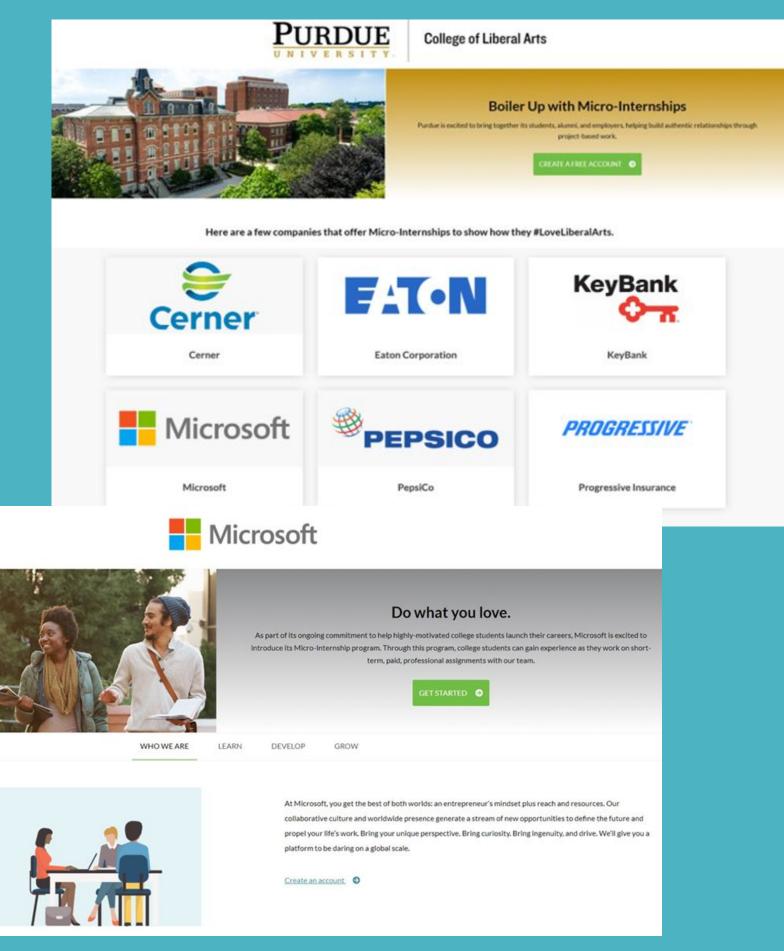




## **Opportunity 5:** Champions

- Support alma mater, clubs, or other communities
- Value the work, but also appreciate opportunity to give back
- Form authentic relationships with prospective job candidates
- "Prime the pump" then can potentially access department budgets







## Making It Happen

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## Making It Happen

- Identify a team (or teams)
- Introductory email (we have templates)
- Host a webinar (we'll handle it)
- Internal portal (again, we'll handle it)
- Ongoing support (yup, we got it covered)
- Share any preferences, goals, etc. with us (eg geography, background, skills, matriculation, etc.)



## Program vs. Ad-Hoc

	Ad-Hoc	Program
On-Demand resource for managers	Yes	Yes
Administrative support (eg NDAs, no 1099, etc.)	Yes	Yes
Cost-to-hire	None	None
Subscription	None	None
Client Success team	Yes	Yes
National access to Career Launchers from every school	Yes	Yes
Portal with pre-scoped Micro-Internships	Standard	Customized
Opportunity to target to achieve specific goals (eg geography, matriculation, skills,background, etc.)	Limited	Comprehensive
Reporting	Basic Data	Impact Report

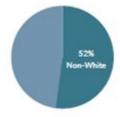
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## Impact Report

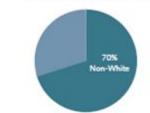
#### Candidate Demographics

#### APPLICANTS BY RACIAL IDENTITY

#### HIRES BY RACIAL IDENTITY



ARKER

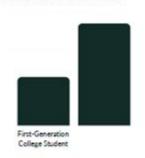


#### APPLICANTS BY GENDER IDENTITY

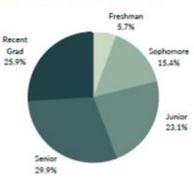




APPLICANTS BY LEGACY



#### APPLICANTS BY EST. GRAD DATE



#### Micro-Interns Selected

#### SCHOOLS

- 3, University of Illinois at Chicago
- 2. University of Illinois at Urbana-Champaign
- 1, DePaul University
- 1. Illinois State University
- 1. Lafayette College 1. University of Cincinnati
- 1. Yale University

#### CURRENT CITY 5, Chicago 2. Champaign 1. Naperville 1, New York City 1, San Francisco

HOMETOWN 4, Chicago 3, Naperville Impact Report

#### Prepared for:

2, Schaumburg 1, New York City

Marketing Pilot

#### Candidates Engaged

#### APPLICANT SCHOOLS

Lafayette College; University of California Santa Barbara; Millersville University of Pennsylvania; University of Florida; Christian Brothers University; DePaul University; Wheaton College: Georgetown University: Bentley University: Yale University: University of Michigan; Illinois Institute of Technology; Illinois State University; Harvard University; Purdue University: Brandeis University; University of Illinois at Chicago; University of Illinois at Urbana-Champaign; Babson College; Southern New Hampshire University; Stony Brook University; University of Cincinnati; Columbia College (Chicago); Dominican University; Valparaiso University; University of California, Santa Barbara; Kalamazoo College

#### APPLICANT MAJORS

English Literature; Neuroscience; Comparative Literature; English; Statistics; Business Administration, Marketing; Human Computer Interaction; Business, Economics; Government; Economics; Accountancy; Political Science; History; Graphic Design; Applied Mathematics; Marketing; Selling and Sales Management; Business Administration; Psychology; Professional Writing: Agricultural and Biological Engineering

#### AFFILIATIONS

American Marketing Association; Dell Scholars; Winning Edge Leadership Program for Student-Athletes; Girls Who Code; TheDream.us



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### A PARKER

#### Project Overview

#### CORE SKILLS AND COMPETENCIES REQUIRED

Attention to detail; Writing: Oral Communication; Problemsolving\*; Critical Thinking\*; Hubspot; Social media; Data analysis; Time management\*; Creativity\*; Professionalism\*

\*It is important to note that these skills are not easily assessed via resume reviews and interviews but by working together you can better assess a candidate's competency.

#### FEEDBACK OVERVIEW

Ratings breakdown given by your team for Micro-Interns based on project outcomes.

	EXPECTED MORE FROM AN INTERN OR NEW HIRE	AS EXPECTED FOR AN INTERN OR NEW HIRE	IMPRESSIVE FOR A CAREER LAUNCHER	EXECUTED LIKE AN INDUSTRY VETERAN
Overall Satisfaction		1	8	1
Timeliness		8	2	
Communication		3	5	2
Quality / Accuracy	1	1	8	
Presentation		1	8	1
Skil Level			9	1

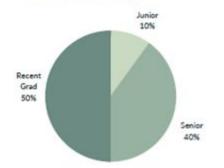
#### ARKER

HIRES BY LEGACY



College Student

#### HIRES BY EST. GRAD DATE

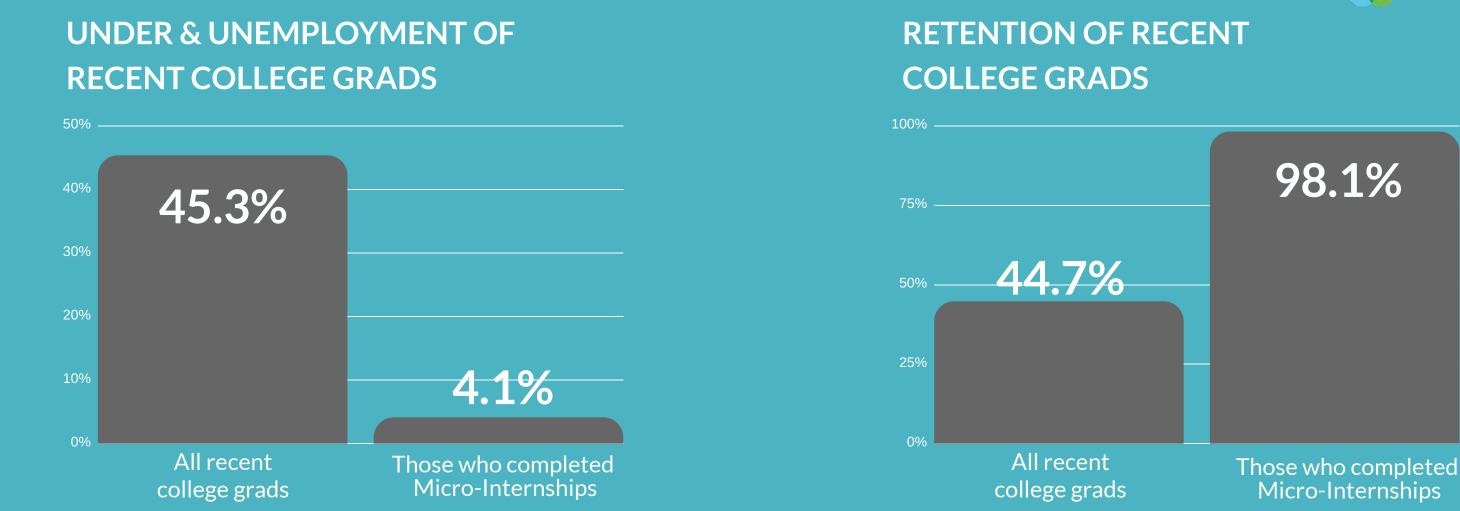


#### **Key Insights**

- Opportunity to expand reach beyond existing focus schools
- Significant interest from students from Illinois
- Hiring manager engagement across demographics
- Positive feedback on Micro-Intern performance across key categories

As a reminder, there's no additional cost or fees to directly hire these Career Launchers as interns, full-time employees, or anything else - in fact, given our mission, we love when this happens!



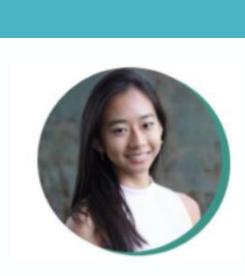




Network of college students interested in completing Micro-Internships grew over 800%.



Over 80% of Micro-Internships completed by students from underrepresented populations.





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55% of college grads leave their job within first year, while 98% of grads who complete Micro-Internships remain at same company.



Thousands of new companies provided Micro-Internships to enhance campus recruiting and support busy professionals.

## **Real, Sustainable Impact**

### New role created for a first generation college student

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International STEM student identified and selected for an internship



Created pathways for students unable to participate in internships

## MHolland

Underemployed grad hired for a full-time accounting role



## Better Outcomes, More Cost Effective

### **TRADITIONAL PROCESS**

Career fairs: \$5,000-50,000 "Premium" job board access: \$20,000-100,000+ In-person events: \$5,000-50,000 Candidate interview travel: \$5,000–200,000 Sponsorships: \$0-40,000 Digital branding: \$0-50,000 Lost time: Travel, phone screens, bad interviews...

Total: \$35,000-490,000+

Assumes active recruiting of 5 to 100+ hires.

**Employer branding** 

40–80% cost savings

### **MICRO-INTERNSHIPS**

- Nationwide access to college students / recent grads
- Effective assessment
- Candidate nurturing
- More effective interviews
- Improved conversion, diversity, and retention
- On-demand support for busy professionals



## Your Competitive Advantage

### ACCESS TALENT **EARLY**



### **DRIVE** CONVERSION

### LOWER COST PER HIRE

### BUILD BRAND ON CAMPUS



### ENHANCE DIVERSITY

**ENGAGE** HIRING MANAGERS

MUTUALLY ASSESS FIT



## Launch a program

## Engage your ERGs

## Tell your hiring managers







Create a social media containt calendar with 2 poets per day for the next month. The posts should have a pood mix of thought leadership, informational, and promptional content (which we will provide). In addition, we would also like you to curiete and interact with social media content as well.







#### PARKER DEWEY

#### Featured Micro-Internships



#### Featured Projects

You can have any of these projects completed by a current student or alum, making it easy to give back and stay productive. Clicking the project take you over to the Parker Dewey platform and allow you to make edits before posting your project request. You can also use the form above to connect with the Parker Dewey team about a



#### Lead Ceneration

identify 25 companies /contacts in a defined market that fail under our ideal customer profile. Once identified, provide the company name and contact viformation for a director-level or above decision make: Contact information should include name position, phone. and verified error! in addition please include company size and other information that we will define



In-Depth Prospect Research

Research and segment lead-per lists (approximately 100 individuals) based upon past interaction on our website and email engagement. Deliverables include name, company, role, and contact information.



**Market Research** 

Create a market analysis for a specific industry we will defee. As part of this, determine and provide details on existing companies in the space and who we could potentially partner with. In addition, determine trends associated with the powth of the space as a whole

ins number of new businesses founded. auccess rate, etc.) and key drivers of success or failure.



#### **Data Cleansin**

Provide a student with a databat and have them remove duplicates, update outdated records, and ensure there is consistent formatting. During this project, they will work to ensure data quality by verifying its integrity and making sure its completeness is maintained and/or enhanced

#### Social Media Content Calendar



#### Email Marketing Campaign Develop a series of 3-5 emails to help promote an upcoming initiative. The enails will be sent out sequentially and

should play off each other to drive improvement.



#### Sourcing Candidates

Provide a student with a job description and have them identify 25 candidates they think would be good for the position. Once compliant, they will provide a brief justification as to why they selected these specific candidanes. as well as potential conversation starters you might have for each based on their background and work experience

Website Design

Design a new website for our

sigenization using a popular CMS we

will genermine (WardPress.

Squarespace, Wa, etc.) and respecte the

content from our existing site to the

new site.



#### **Diversity Best Practices**

Assist in the development of a diversity best practices manual. Identify between 10 and 20 thoughtful articles that

highlight the importance of diversity in organizations, best practices, and challenges when best practices are not implemented, Summarize key points across the articles in a single document.

**KPI and Trends Report** 

Using financial location, product,

assortment, and/or other data, prepare

a report to highlight key KPIs and

trends.



#### **Content Creation**

Research and draft a 1,200-1,800 word articla/blog on a specific topic we will provide. The article should be prelatent with existing articles poeted on our website and other marketing channels. Reference at least two outside sources in the article to backup your claims.

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#### Extracting Insights from Data

Review and manipulate a data set that will be provided. After sevening the deta, provide a summary of actionable insight they have exhibited.

#### https://info.parkerdewey.com/featured/linkedin

## **Additional Resources**

**About Micro-Internships** 

Can a Micro-Intern help?

**Micro-Internships for ERGs** 

Easy By Design

**Micro-Internship Templates** 



